



Welcome to the 2019 User Group Meeting

Let's Get Started!

Vanessa Haughton | Chief Marketing Officer

Gareth Wade | Chief Revenue Officer

H. Kevin Mest | Senior Vice President, Passenger Services





Welcome and Thank You!

We listened to you.

- 8 breakout sessions
 - Focused Ground Traffic Control® training
 - Best practices sharing
- Roadmap and Sneak Peeks
- Make the most of your time here





Our Commitment to the Voice of the Customer

- User Group Meetings
- Beta and field testing
- NPS and Customer Support surveys
- Direct sales team
- Customer account team
- Improved support site
- Round-the-clock support 24x7x365
- LinkedIn community





Are You a Zonar All-Star?





In it for the Long Haul



**More Flexibility
and Choices**



**Scalable Fleet
Insights**



**Stability and Long
Term Value**



What Do You Want to Discuss at Lunch?

1. Driver shortage
2. Driver training resources
3. Fuel theft prevention tips
4. Learn all about our convenient self-service channel
5. Ground Traffic Control (GTC)[®] reports you may not know about
6. Best practices to maintain your GPS health
7. Innovative ways to use EVIR[®]
8. Importance of Zones
9. Accident best practices
10. Operational efficiencies

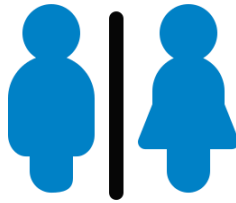
Use a blue
sticker to
indicate
your
choice!



Housekeeping



Emergency Exits



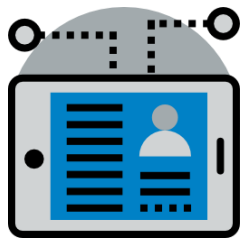
Restrooms



Breakout Sessions



Office Hours



Product Table



Surveys



Zonar Staff



Happy Hour

Round Robin Introductions

- Your Name
- Your Role
- Organization
- One Key Takeaway You Hope to Gain

